Accelerate your Digital Transformation

Optimize. Automate. Succeed.

UBIQUITY

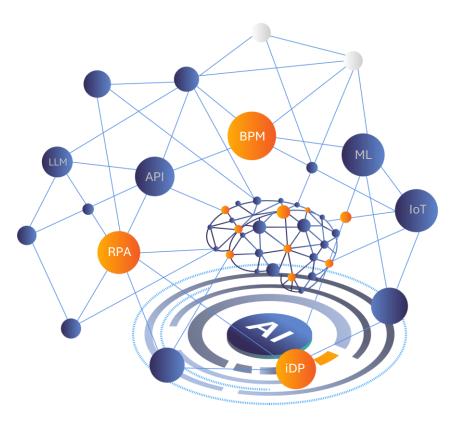
) B2Digital

www.ubiquity.pt | www.b2digital.pt

Turning Vision into Digital Transformation

At Ubiquity Technology, we help businesses unlock the full potential of technology, optimizing systems and streamlining operations to fuel growth and efficiency.

Our team blends expertise with innovation to design IT strategies that enhance automation, simplify processes, and accelerate digital evolution. Whether optimizing existing infrastructures or implementing cutting-edge solutions, we deliver seamless, futureready transformations tailored to your business needs.







Tailored Solutions for your Business Success

AI Agents & Digital Workforce

Automate repetitive tasks and enhance customer interactions with intelligent digital assistants that work 24/7.

Business Process Optimization

Streamline workflows, eliminate inefficiencies, and ensure seamless collaboration across departments.

Smart Document Processing

Extract, classify, and process information from documents effortlessly, reducing manual work and boosting accuracy.

Process Intelligence & Automation

Gain insights into your operations, identify bottlenecks, and implement intelligent automation for maximum efficiency.

IT Operations & Managed Services

Keep your systems running smoothly with proactive IT management, ensuring security, scalability, and high performance.

IT Outsourcing & Upskilling

Scale your business with expert IT professionals and equip your team with the knowledge to maximize digital transformation and automation.





The Ideal Partner in your Digital Transformation Process



 \checkmark

Extensive Experience in Hyper-Automation

Extensive experience in successfully implementing automation projects across multiple sectors.



A global view of the solution, governance, operation (methodologies and best practices), infrastructure, and support that enables clients to scale processes sustainably, with progressive autonomy and control.



 \checkmark

Strong Focus on R&D

Active participation in Research and Development (R&D) projects, establishing a close connection with UiPath Product Management, and encouraging and promoting the application of innovative cognitive technologies.

Integration and Strategy

We work with various innovative technologies, providing a holistic and integrated approach. Additionally, we offer consultancy and strategic support to our clients, ensuring robust solutions aligned with their business objectives.





RPA Specialized and Certified Team



A USN Partner "has been rigorously vetted to join an elite group of bestof-breed partners accredited with advanced delivery skills and demonstrated success in real-world customer projects".



Besides being a UiPath USN partner, we consistently engage in training and R&D initiatives, earning us certifications as **RPA Developers, Business Analysts, RPA Architects**, and **Infrastructure Engineers**.





Multiple Customers in Diverse Industries







The Unique Benefits of Hyperautomation

\checkmark

Works Like a Human Does

Can take on a wide number of tasks and processes across your enterprise—reliably and without application changes.

Fastest Time to Value

Accelerated ROI and business results. 88% of UiPath RPA deployments finish in 6 months or less.



 \checkmark

Accessible to All

Allows an entire organization to build and deploy automation, from non-technical to expert users.

Low Total Cost of Ownership

The centralized management, measurement, governance, and security you demand.





Our Methodology for Process Improvement

Assessment and Discovery

We begin by understanding your business processes, challenges, and goals. With interviews and data analysis, we identify key areas where automation can add value. We then tailor a solution that fits seamlessly with your needs.

Design and Planning

4

Based on the insights gathered, we design a customized automation strategy. This includes defining the scope, selecting the right technologies, and creating a detailed roadmap for implementation.

Implementation and Integration

Our team develops, deploys, and integrates the automation solution, ensuring seamless execution through agile methodologies and rigorous testing for optimal performance.

Monitoring and Continuous Improvement

After implementation, we monitor the automation system's performance, providing ongoing support and maintenance while refining processes to ensure long-term efficiency and adaptability.





Our BPMN Solution - HyperflowX

HyperFlowX is a powerful low-code Business Process Management (BPM) platform designed to help organizations streamline and automate their workflows faster and more efficiently.

Built for agility, it empowers business and technical teams to design, deploy, and optimize processes without heavy IT dependency.

HyperflowX is architected for adaptability, supporting fully tailored implementations. The platform is available under white-label licensing, empowering partners to rebrand and embed it seamlessly within their own digital ecosystems.







Why HyperflowX?



Scalable Solution, built on industry standards

Open solution, based on standards for greater interoperability and future-proof integration.



No Licensing Costs and Unlimited Users and Processes

Focus on growing your business while empowering your entire team, no matter its size.



Generate, store, and retrieve documents seamlessly — ensuring compliance, traceability, and time savings.



Traceability and Auditing

Tailor processes to your exact business needs and track performance and KPIs for smarter decisions.



Security Compliance

Meets CNCS requirements and RCM 41/2018 & RNID guidelines.

\checkmark

Microservices Architecture

Enables modular development and scalable deployments.

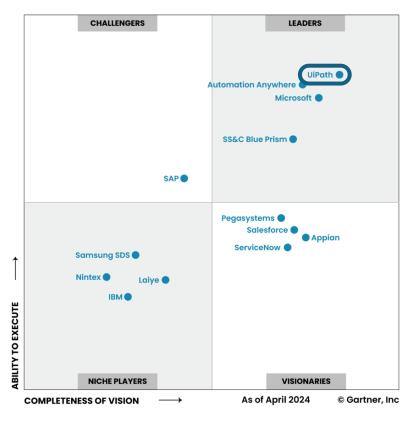




Partnering with UiPath Since 2016

UiPath Certified PROFESSIONAL SERVICES

Gartner Magic Quadrant for Robotic Process Automation 2024







RPA: Unlock Significant Gains in Efficiency and Productivity



Improved speed of response delivering shorter time to value.



Resilience, as employees can make better decisions.



Reduced repetitive tasks enabling to shift employees to strategic work.



Increased throughput without hiring more headcount.

Compliance and reduced errors.





 SAPP
 Image: Image:





RPA: Unlock Significant Gains in Efficiency and Productivity

240 hours per year

+3.6M hours per year



1 hour per day.**20 hours** per month.

Estimated time savings by providing a digital assistant to one employee.



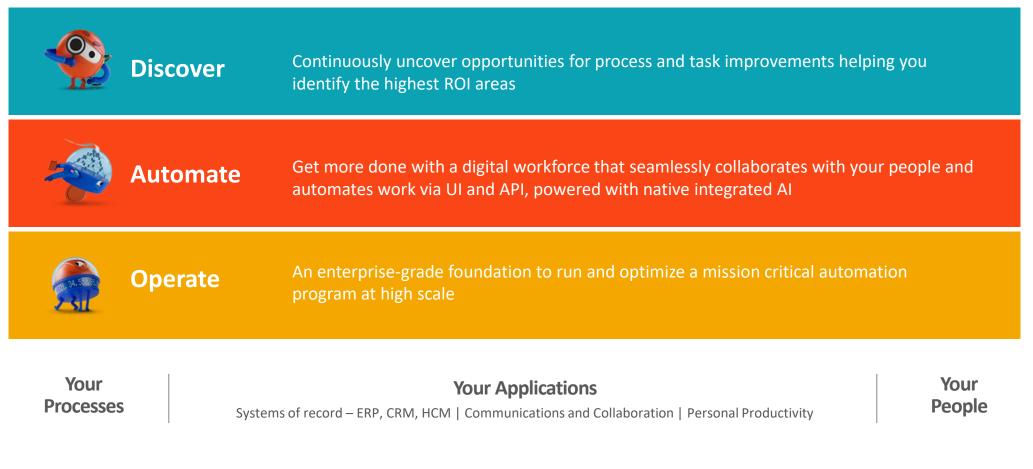
Estimated time savings by providing a digital assistant to **15k** employees.





The UiPath Business Automation Platform





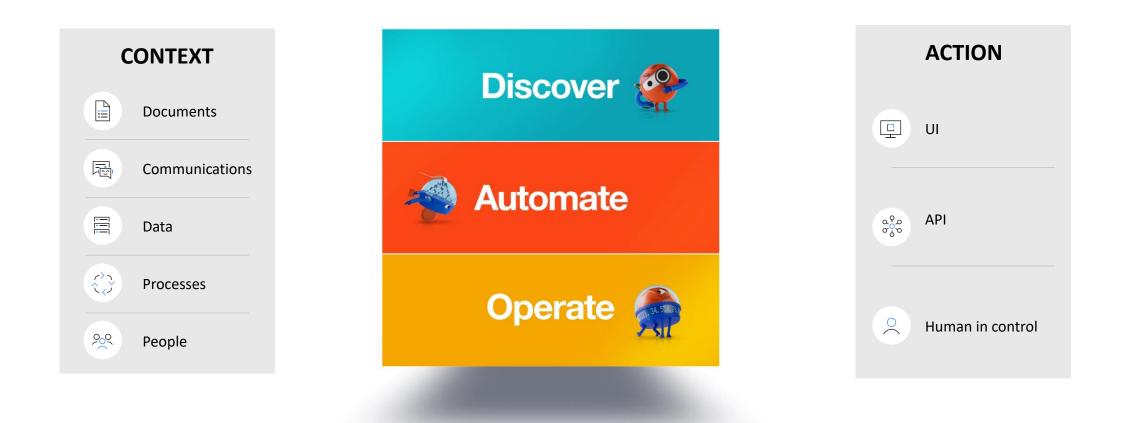




www.ubiquity.pt | www.b2digital.pt

The UiPath Platform Delivers AI at Work









Powered by Generative AI and Specialized AI



CONTEX	ст		Proc	ducts				ACTION
Documer	nts	Process Mining Task Mining	Document Und Communicatio		UiPath Autopilot™ Clipboard Al	- 11	₽	UI
Commun	ications	Generative	AI		Specialized AI			
Data		Hicrosoft 🙉 Meta 🛞 Open		Document	s	- 7	000 000	ΑΡΙ
Processe	5	ANTHROP\C 😕 Hugging Fact Supported by UiPa		Screens	uilt with UiPath or BYO			
People			Al Trus	st Layer			0	Human in control





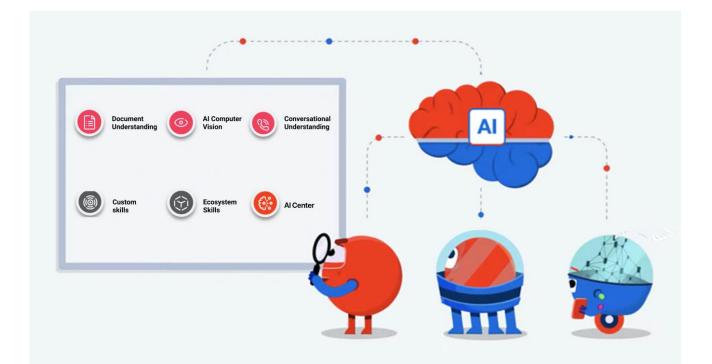
How does RPA works? Enters applications, triggers, and responds to Performs actions. calculations and - logical tests, fills out forms, collects data Extracts from web pages, and structured and much more. semi-structured data from different types of documents.





Accomplish More - with Intelligent Software Robots

UiPath software robots are intelligent, reliable, flexible, and eager to take on a huge range of tedious tasks. They're also easy to build and manage, so you can launch an entire robot workforce to quickly deliver efficiencies, higher performance, and high ROI.







Departments and Processes that Can be Automated

\sim					···· >_
HR	іт	Financial	Operations	Customer Service	Support
 Simplify front and back-office operations Improve integration between information and data security Greater accuracy and elimination of human errors 	 Standardize IT processes Integrate different products/suppliers to manage IT tickets more efficiently Reduce resolution time and improve quality through faster responses 	 Simplify payment processes Greater accuracy and elimination of mathematical errors Payment processing, purchase orders, email confirmation, and invoicing 	 Improve inventory and supplier management processes Manage unstructured databases Make information transmission more agile and secure Reduce costs 	 Customer service through intelligent virtual assistants (24/7) Faster service Increased customer satisfaction and retention 	Reduce resolution time and improve quality through faster responses Increase customer and employee satisfaction

RPA is the perfect option for processes that are:

Manual and Repetitive; Rule-based; Low Level of Exceptions; Standard Input Types; Large Volume of Data; No Changes to Systems or Rules; Enable Humans to Focus on Higher-Value Tasks.







Ui Path[®] Process Mining

Seamlessly connect to applications like SAP, Salesforce, and Oracle, and create Process Mining Apps tailored to your process transformation objectives

많

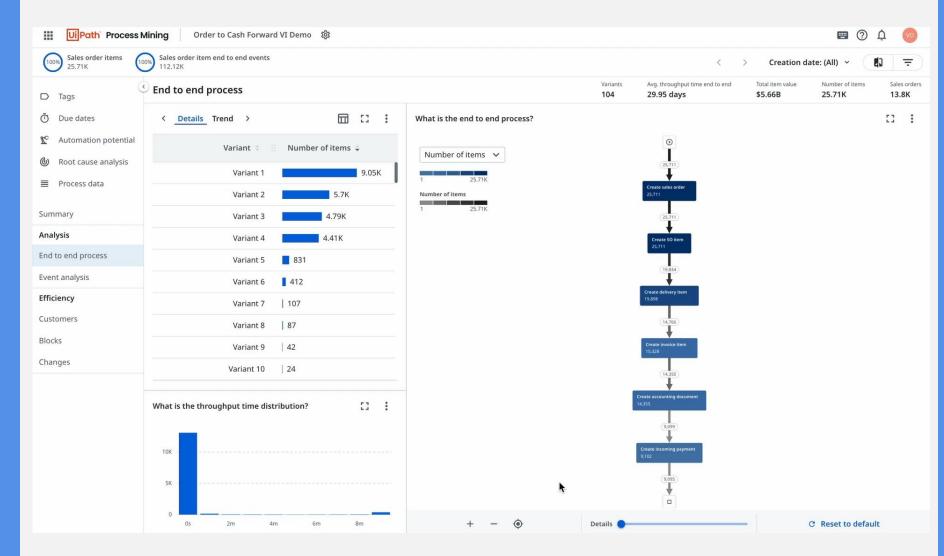
 $\frac{2}{2}$

Gain full process transparency, identify bottlenecks and deviations, and make informed decisions with AI-driven cost and time analysis

Simplify processes, automate where it makes sense, and create new workflows for meaningful transformation outcomes

311 1

Leverage continuous monitoring capabilities to make smarter automation decisions and ensure your strategy keeps delivering value





Ui Path[®] Task Mining

\$

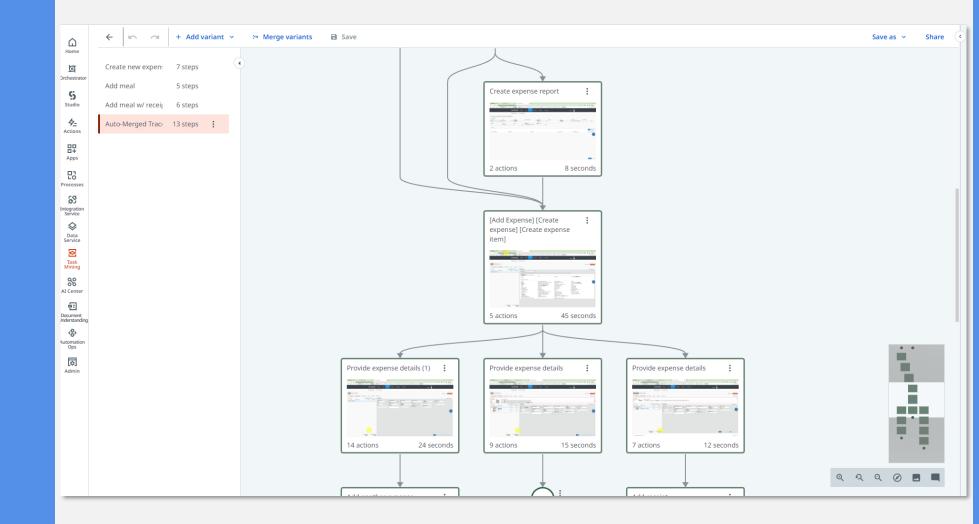
Centrally manage data captured at scale

Visualize task variations and detailed metrics around them

Export to Process Definition Document (PDD), Studio (XAML), or Automation Hub

Pre-configured PII data masking

Role-based access control (RBAC)





Ui Path[®] Communications Mining

(<)>)

No-code, guided user experience

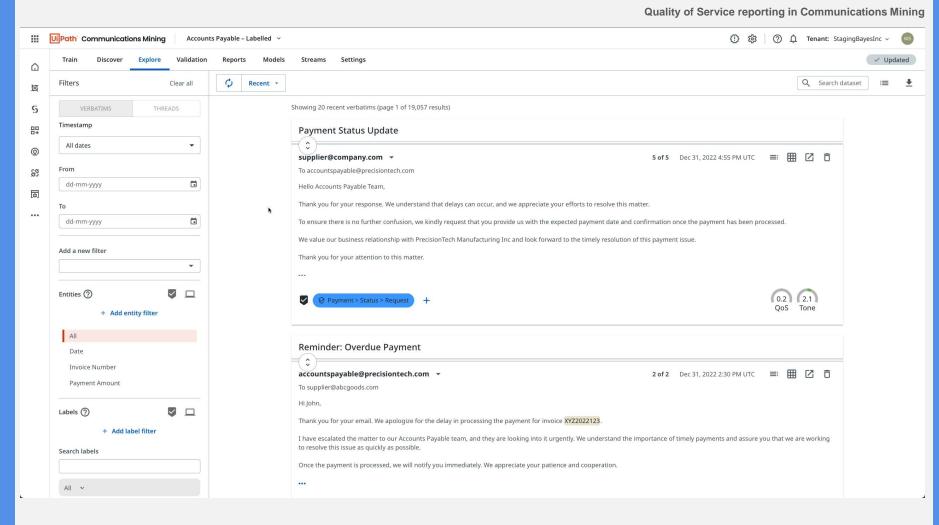
311

Real-time monitoring & alerts

AI Guardrails including human-in-the-loop

ولية م

Generative AI to automate more, and accelerate model training





Process Mining Task Mining Communications Mining Automation Hub

Ui Path[®] Automation Hub

Automation opportunity pipeline management in one place

(\$

High-level and detailed opportunity assessment

 \bigcirc

Automation Profile page for every automation idea

\$

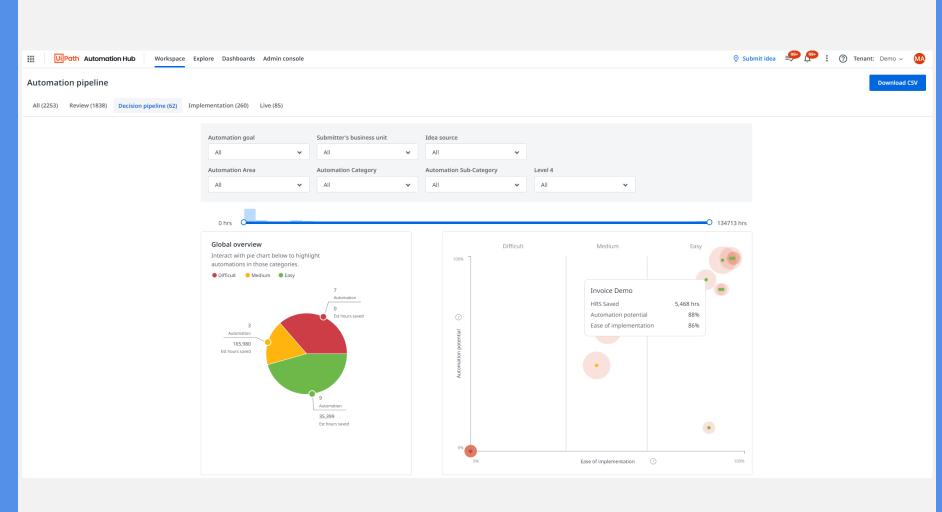
ROI calculator

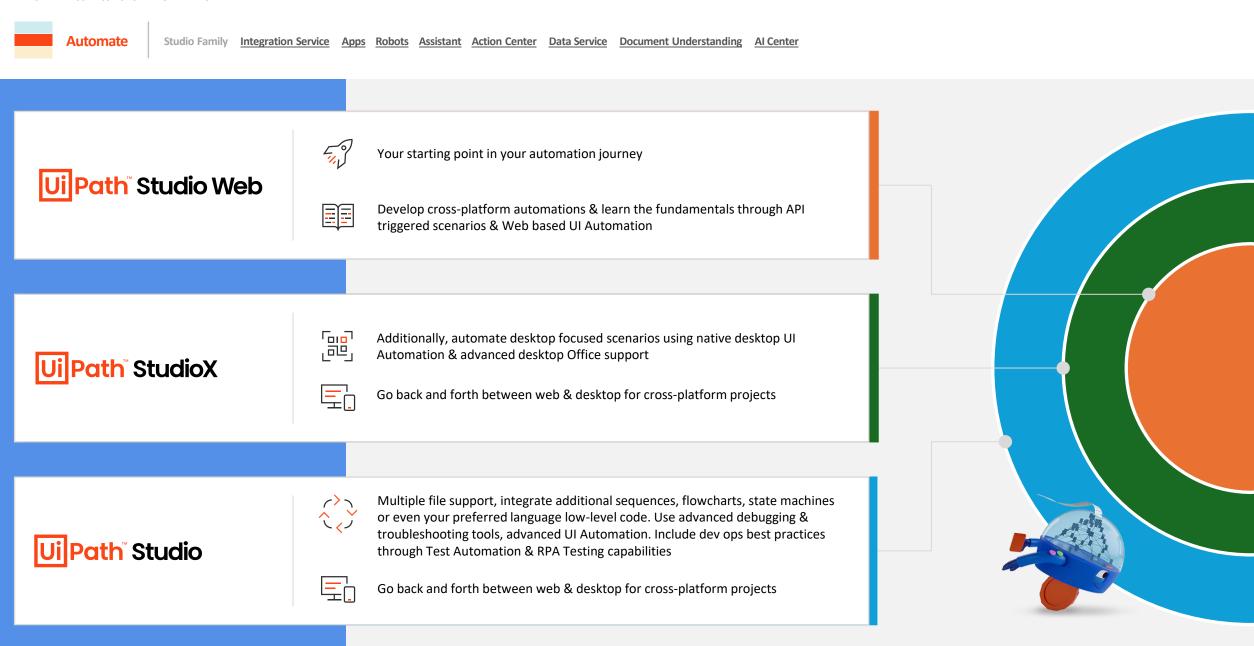
...

Documentation repository



Pre-built dashboards





Automate Studio Family Integration Service Apps Robots Assistant Action Center Data Service Document Understanding AI Center

Ui Path[®] Studio

光 Robust debugging

Workflow recorders, wizards, selectors, Document Understanding

Source control integration

</>

Custom code integration with VB.NET, Python, AutoHotkey, JavaScript, PowerShell, and Java directly into automations

Reuse resources to speed up automation with Object Repository and native integration with Data Entities



File Diff and Compare Changes





Productivity Manage Dependencies Activity Project Settings Selectors

 $\mathbf{\Sigma}$

Reusability Libraries Custom Templates





Code Quality Workflow Analyzer Create Custom Rules Validate



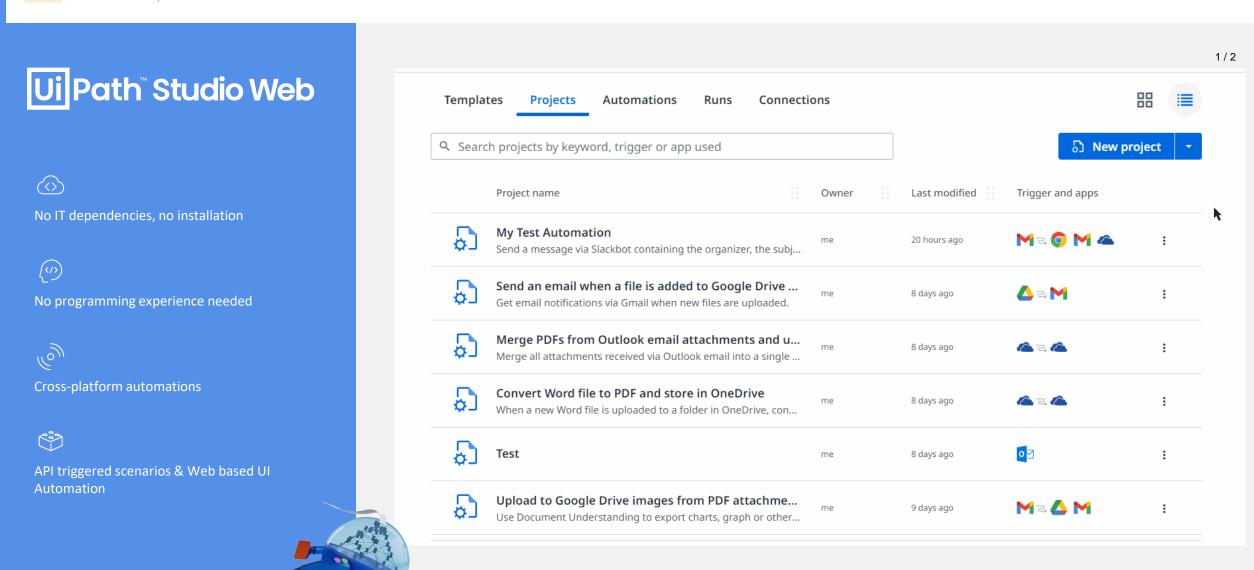
Debugging Breakpoints Call Stack, Immediate, Locals, Watch Test Activity and Create Test Bench



Extensibility Project Templates Browser Extensions Automate SAP and Citrix Technologies



Automate Studio Family Integration Service Apps Robots Assistant Action Center Data Service Document Understanding AI Center



Automate

Studio Family Integration Service Apps Robots Assistant Action Center Data Service Document Understanding Al Center

Ui Path[®] Integration Service

Create superior API automations to across any app or system

°, ° °, °

Large catalog of pre-built connectors, including a collection of generative AI/ML integrations

Build your own connector with Connector Builder

Š

Curated activities for a uniform and simplified integration experience for users, developers and partners

التي ا

Robots react and respond automatically with event-driven triggers to any business process event





PREVIEW Build your connector	Sales and marketing CRM	Productivity eSignature Adobe PDF Services Created by UIPath	Artificial Intellig +1 PREVIEW NEW	~		PROVEOW Artificial intellig	+1 PREVIEW NEW	Collaboration +2 PREVIEW NEW	Human resources
Content management	Sales and marketing Campaign Monitor Created by UIPath	Collaboration +2 Collaboration Created by UlPath	() Start fr	om API defir	iition	🖍 Start from	m a blank c	connector	ent
Content management NEW Croated by UiPath	Healthcare PREVIEW Epic Epic FHIR R4 Created by UIPath	Finance and accounting E Expensify Created by UIPath	Import Swag connector ex	ger, Postman (port file.	Collection or a	A blank canvas	s to create you	ur connector.	rive
Productivity NEW	Artificial intelligence +1 NEW	Computer vision PREVIEW Origin Vision Created by UiPath							4
Sales and marketing Sales and marketing Mailchimp Created by UlPath	Sales and marketing Marketo Created by U My Workspace	Developer PECIEW NEW Microsoft Azure	From local fi		RL				il Outlook 365
Artificial intelligence PREVIEW	Created by U	licrosoft Azi ad documentation			vs users to make r	equests and get			Connect to
Sales and marketing Salesforce Marketing Cloud Created by UPath	SAP Cus	mpletions using Larg Connections Trig	e Language Model ggers Activitie		er supported mod	els.			
CRM Sugar Professional Created by UlPath	CRM Sug Created by U	Build an Automati Web from scratch Use this quick action to Web project with this c	o start a Studio	S	Build an Automa Web from templ Use this quick action Web project with this	ate to start a Studio	\$	Desktop	nation in Studio on to start a Studio ith this connector

Automate Studio Family Integration Service Apps Robots Assistant Action Center Data Service Document Understanding AI Center

Δ

My tasks

Ui Path[®] Apps

Your awesome automations deserve a beautiful front door

6

Create automation-powered apps just by scanning a PDF (with Autopilot for Apps - Insider Preview)

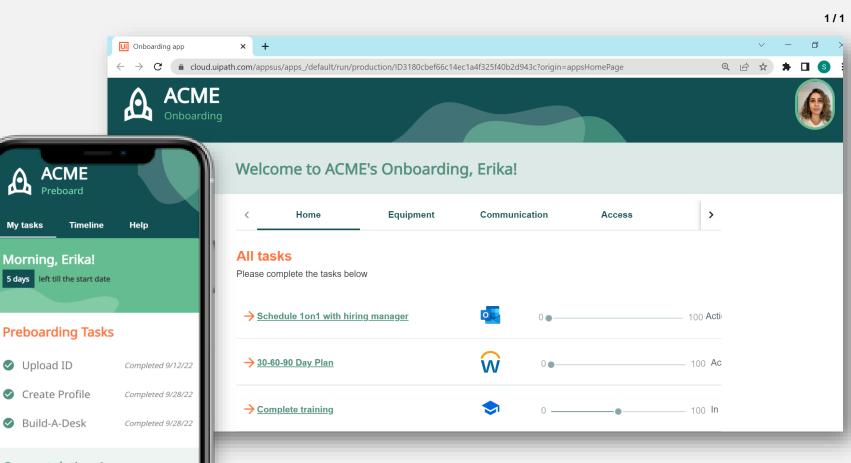
R

Cut down on customer calls by offering publicfacing apps for self-service

淡 Govern your app rollout and access with ease

 (\mathcal{O})

Leverage app templates to build in half the



Congratulations!

You're done with your Preboarding Tasks! Next up, connect with us on Social Media.

in Ø

Automate Studio Family Integration Service Apps Robots Assistant Action Center Data Service Document Understanding AI Center

Ui Path[®] Automation Launchpad

The GPS for your company's automation journey

¢)

Evangelize your automation program from one spot

 $\tilde{00}$

Grow an internal automation community

~<u>}</u>

Customize Launchpad to fit your company's specific automation curricula

Gamify your automation rollout with leaderboards _____

UiPath Automation Launchpad



Welcome to the RPA program at UiPath!

We would like to empower you to learn, use, and build automations so you can spend more time on the things you love! We encourage you to try out some of the starter automations, read about inspiring employees, and check out the most active automations being used by your colleagues!

Learn more about RPA @ UiPath

See what we're automating at UiPath



The goal of our program is a happier you



Run process

Stay connected

Get help

News

New automation release

We released a new automation that will allow you to automatically split your large PDF files into individual files. Kudos to Lisa for the great idea. Check it out in the automation store! 2/7/22 12

Exciting news!

We will be hosting a 2 day Bot-a-thon with a \$100 cash prize for the winner and participation goodies. Please get

Upcoming events

Bob Smith shows how he automated his work	2/7/22 10:00 am EST
Add to calendar	
RPA office hours - EMEA	2/20/22 6:30 am EST
Add to calendar	
Intro to RPA lunch	2/22/22 12:00 pm EST



Ui Path[®] Robots

Accomplish more—with more intelligent software robots

 $\langle \rangle$

Automation Cloud™ Robots

- Build and run robots in UiPath Automation Cloud[™]--with zero infrastructure
- Serverless or VM-based



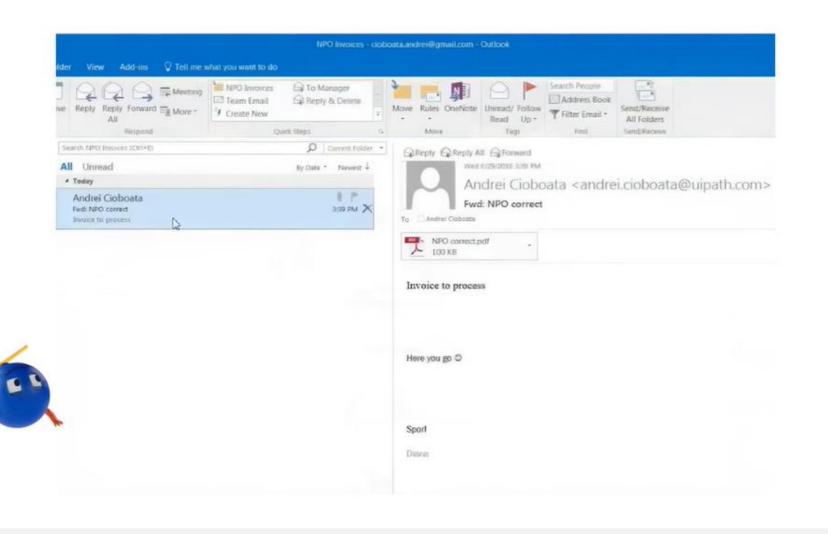
Attended Robots

Enable every employee with a personal digital assistant to help with daily tasks



Unattended Robots

- Automate task-heavy, long-running workflows
- Self-host, on-premises, or in public cloud



Automate Studio Family Integration Service Apps Robots Assistant Action Center Data Service Document Understanding AI Center

Ui Path[®] Assistant

A personal digital assistant for every employee

Engaging desktop interface to access, manage, and run attended automations

무히

Available on Windows and MacOS

 $[\checkmark]$

Access to Apps, Action Center, Automation Hub, and Marketplace directly from Assistant

Ability to work side-by-side with a robot in Picture-in-Picture mode

Centralized governance



UiF	Path	•	°C	19	-	×
۵	U					
Home	9					
Recent						
J	Job.interviews Last Run: 1 miloute ago					
s	Set Out Of Office Last Run: 2 days ago					
Ρ	Presentation Bot Last Run: 2 days ago					
anastas	ia.yasevych@uipath.com's workspace					
с	Check.my.401k Last Run: about 2 months ago					
J	Job.interviews Last Run: 1 minute ago					
R	Reference.check Last Run: 14 days ago					
R	Request.time-off Last Run: 14 days ago			-	Ð	:
S	Start.my.day Last Run: 14 days ago			0		
Global						

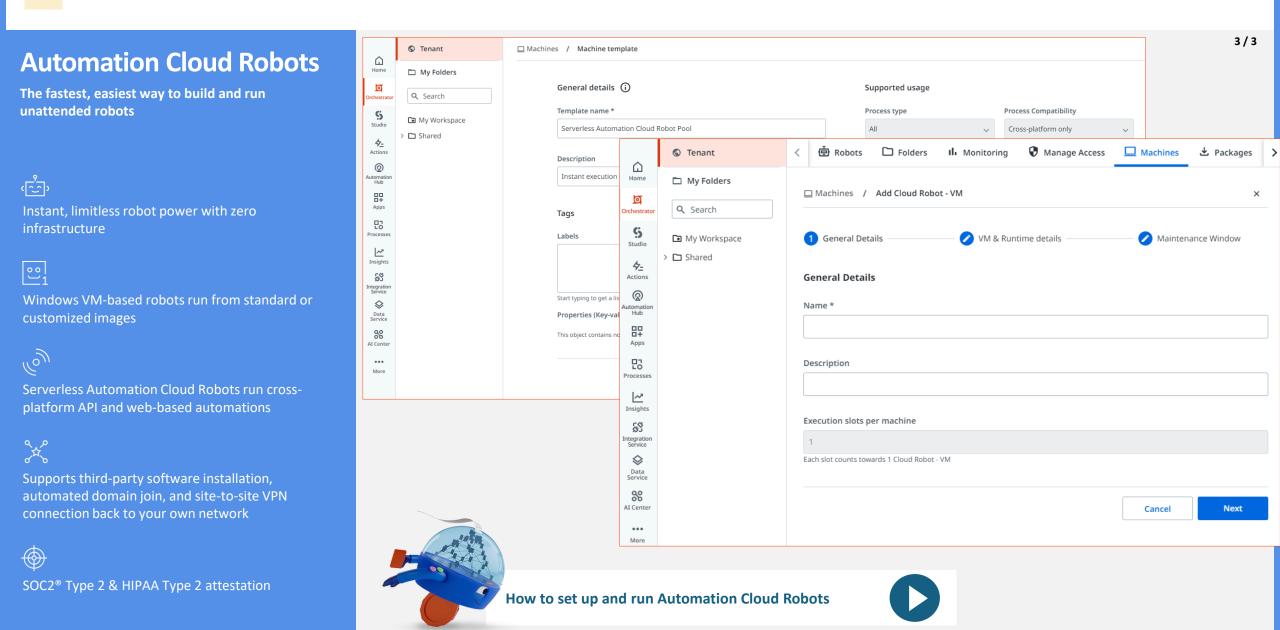
Autopilot for Assistant, the AI companion

- Contextual guidance—across business apps and systems
- Interactive chat, powered by Generative AI
- Access to UI and API automations
- Access to UiPath specialized AI models
- One-click export to Studio Web

٠

	pilot — 🗆 X
	UiPath' Autopilot
	every user a power user with an AI assistant for work. A orthy assistant that knows you and your business.
Ö	Complete tasks with your data "Plan a business trip to New York to meet my customer"
۲	Run automations in context "Set out of office for Outlook and Slack"
J	Process digital paperwork "Check my email for receipts and create an expense entry"
	Automate anything
×	"Follow the founder of UiPath on LinkedIn"

Automate Studio Family Integration Service Apps Robots Assistant Action Center Data Service Document Understanding Al Center



Ui Path[®] Action Center

Collaborate and automate more, more efficiently

Human-in-the-loop for seamless automation of advanced processes

(÷\$)

Long-running workflows that span over days, weeks, and multiple business units—all efficiently automated

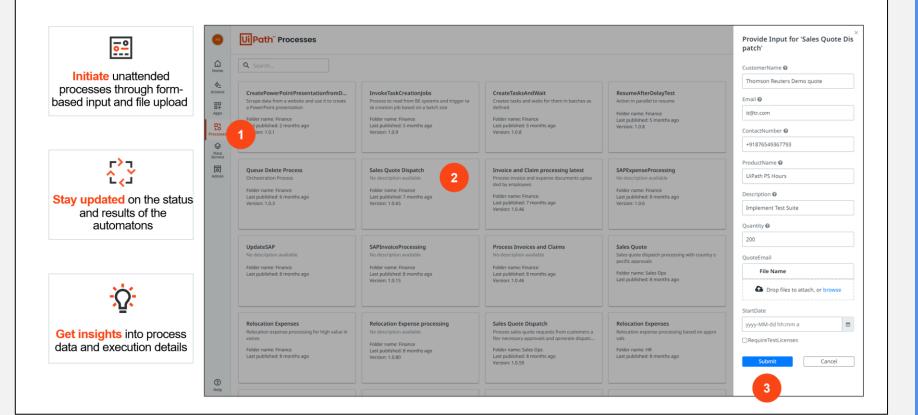
Â

Automation on-the go so you can act whether you're at your desk or on the move, with access through the web or mobile app

모

Platform integrations for Document Understanding, Process Mining and AI Center

Easily trigger unattended processes



Automate Studio Family Integration Service Apps Robots Assistant Action Center Data Service Document Understanding Al Center

Ui Path[®] Data Service

Model, manage, and store business data with just a few clicks, and no code

Multiple data types creation like text, numeric, relational, files and more



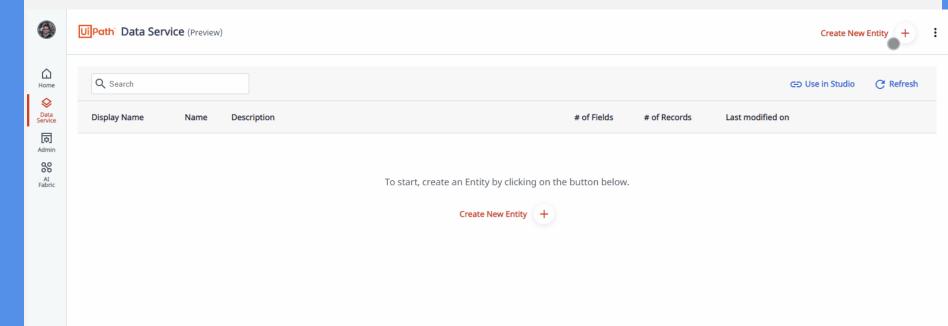
Integrate with any enterprise or legacy system, database or other custom apps to aggregate and store data

J

Simple one click import of data and rich entity objects into Studio and Apps

 \bigtriangledown

Role-based access control to secure your automation data









Studio Family Integration Service Apps Robots Assistant Action Center Data Service Document Understanding Al Center

Ui Path[®] Document Understanding

Intelligently process documents using AI

L ↓

Pre-built Specialized AI models for the most common document types across industries and domains

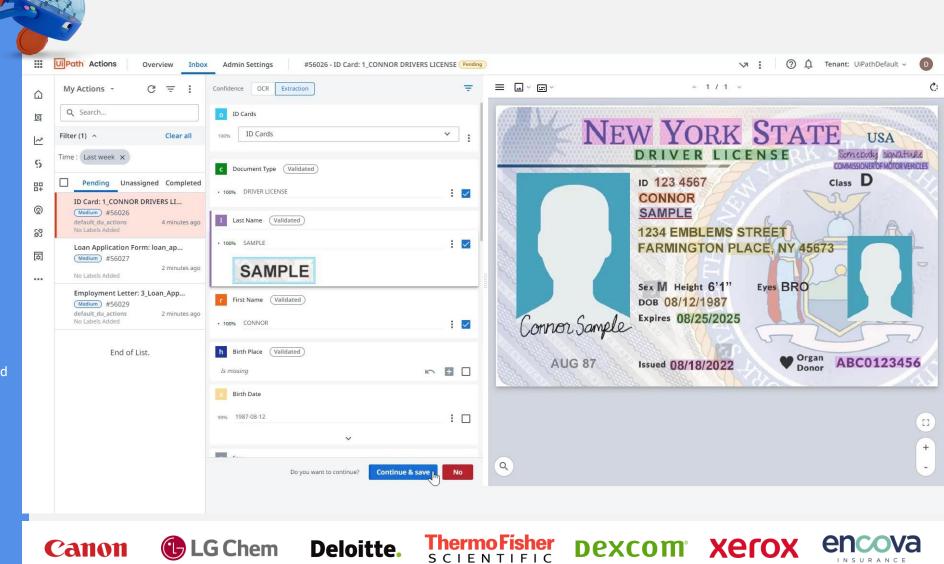
аде

Enhanced with Generative AI for unstructured documents and to accelerate time to value

End-to-end document processing at scale integrated into the leading AI-powered automation platform

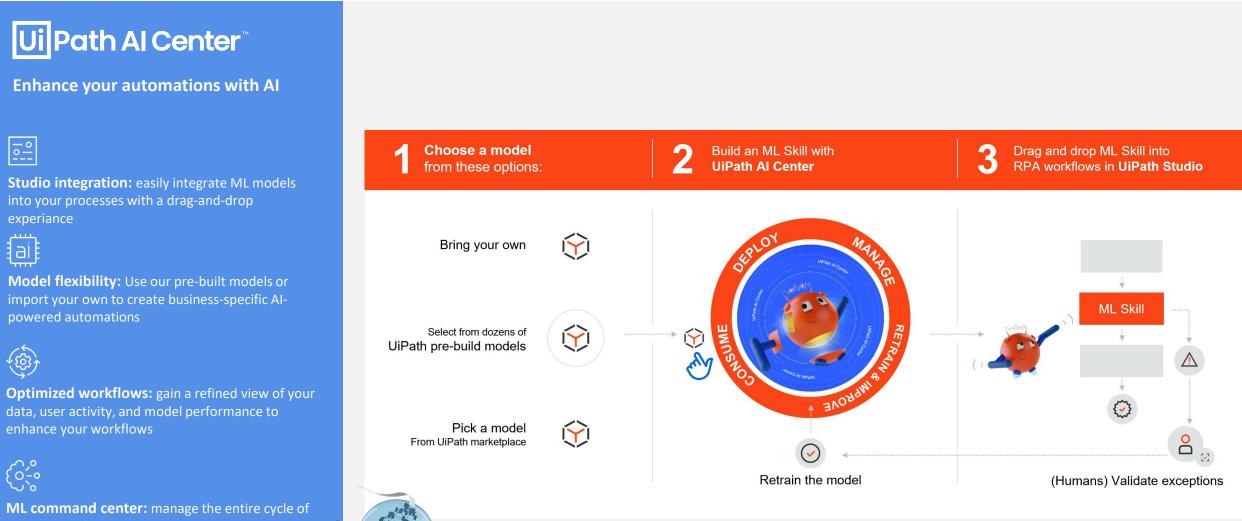
Ø

The next-gen guided user experience with active learning—no coding or ML skills needed*



* Active learning currently available in preview, GA in 2024.4

Automate Studio Family Integration Service Apps Robots Assistant Action Center Data Service Document Understanding AI Center



ML models - from deployment to improvement with a single, streamlined interface

THE UIPATH BUSINESS AUTOMATION PLATFORM

Operate Insights Test Manager Orchestrator Automation Ops Automation Cloud Automation Suite

Ui Path[®] Insights

Dashboard library: build your own or use a predesigned template, customized with the KPIs specific to your business

Con

Situation awareness: get real-time updates on crucial occurrences and milestones

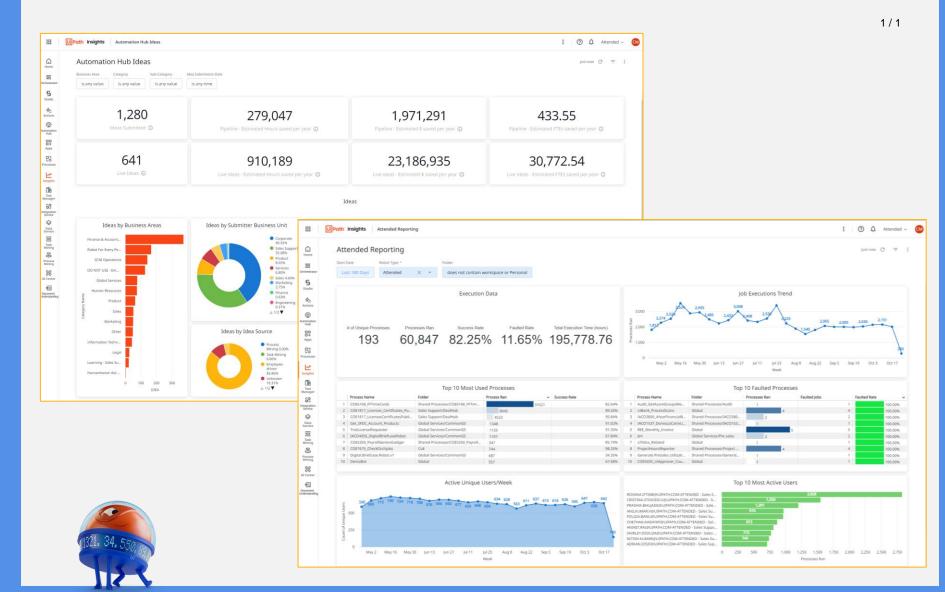
Performance tracking: measure and analyze to spot trends and improvement areas

\$

Consistent reporting: share customizable reports with your stakeholders

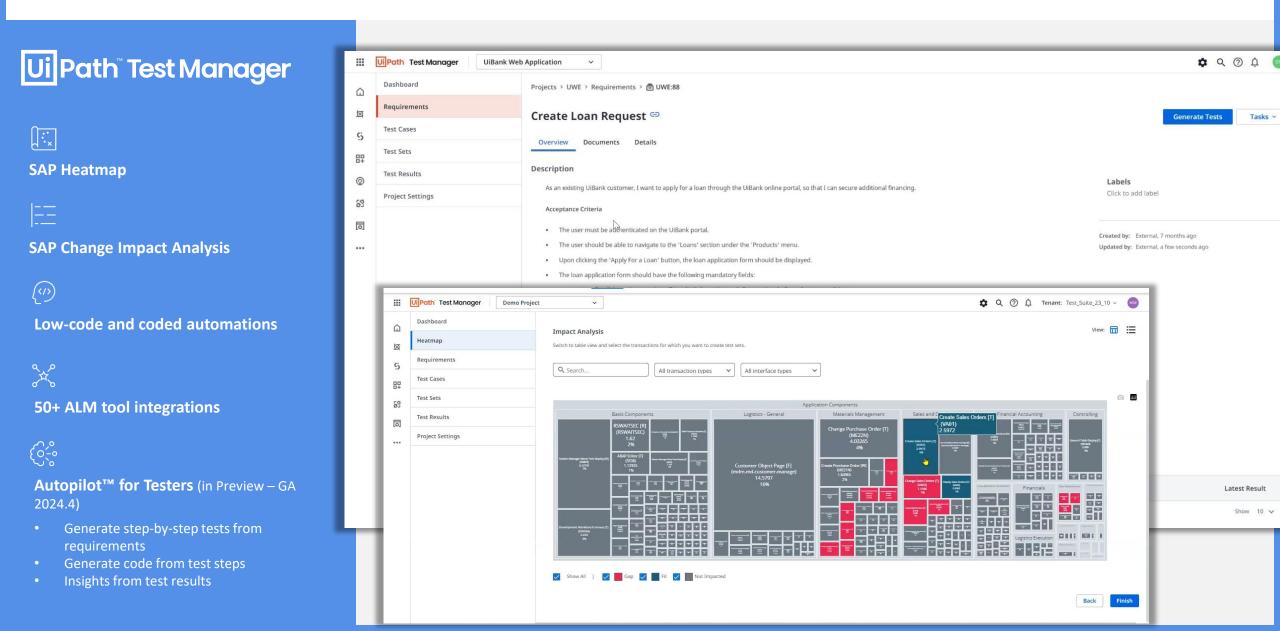
>

Platform integrations: connect reporting to Automation Hub and Document Understanding



THE UIPATH BUSINESS AUTOMATION PLATFORM

Operate Insights Test Manager Orchestrator Automation Ops Automation Cloud Automation Suite



Operate Insights Test Manager Orchestrator Automation Ops Automation Cloud Automation Suite

Ui Path[®] Orchestrator

° C_0

Long-running workflows keep unattended robots working on their next job while waiting for human input

Predictive SLAs keep your robots meeting your business deadlines

$\frac{20}{2}$

Role-based access control (RBAC) enforces separation of lifecycle capabilities

311

Monitoring and logs help with debugging, audit, or analysis in third-party tools

\bigcirc

Live streaming, remote control and video recording for unattended robots for easy debugging and visibility into task execution

		Monitoring shows the status of your automations	Storage Buckets store the data	Testing enables you to define and manage your tests	
UiPath [®] Orchestrat	or			< ⊕ ↓ ∎	⑦ Tenant: Playground ~ SE
🔇 Tenant	🔓 Home 🤨 Automations	s III Monitoring 🕒 Queues 🗖 Asse	ets 🔚 Storage Buckets	표 Testing 영 Settings	
My Folders Search My Workspace	Processes 1	Assets 2	Queues	Triggers Users	Machines 1
	Processes are specific package versions that can be deployed to unattended or attended robots	Assets securely store data for authorized automations Automatic	t can be execute d by on unatt	ased on visibility and event control	Machines help you configure unattended infrastructure settings



Operate Insights Test Manager Orchestrator Automation Ops Automation Cloud Automation Suite

-

Ui Path[®] Automation Ops

日 伊伊 Out-of-the-box deployment

Applies to existing install base*

5,}

Deployed as part of UiPath Automation Cloud[™]

____ ____

Tightly connected to Studio and Assistant

Oversight and control without intrusion and undue restrictions

 $\{ \begin{tabular}{l} \begin{tabular}{l} \end{tabular} \e$

Deployed at organizational level, tailored to individual needs

*Provided the existing Studio version is compatible

Automation Ops			
Policies Deploym	nent		Settings
Create governance poli effect.	cies to enforce your organization's rules and configurations for UiP	ath products. After creation, all policies i	must be deployed to take
Q Search	Ţ Product ✓	🕀 Upload 🛛 + Add P	roduct Policy 🗘 Refresh
Name	Description	Product	Priority
StudioX beginners	Limited access to package streams	StudioX	1
CoE	Center of Excellency - full access	Studio Pro	1
RPA developers	Full access to all automation features	Studio	1
StudioX Advanced	Advanced Citizen Developers	StudioX	2
Test Automation	QA engineers and Test Automation developers	Studio Pro	2
		Items per page 10 🗸 1 - 5	



Ui Path Automation Cloud

The full Business Automation Platform, including SaaS robots

₽₿

Plugs into your existing environment with identity provider and other key system integrations

ð

Governance for enterprise-scale development and operations

IT automation options

厕

Tenant-level multi-region support

 (\uparrow)

Delayed update and other advanced capabilities

GA	Ui Path [®] Automation Cloud [®]				MultiService 🗸
Home Hub Automation Hub Actions Actions Hub Actions	Good afternoon, Geoff Orchestrator Services • CloudRobots Last Updated: 21 days ago License Allocation Users Robots & Services	• MultiService Last Updated: 14 days ago		Manage	Design your workflows in UiPath Studio Build your automation project in UiPath Studio, our complete solution for application integration. Learn more Download Studio
Insights Data Service AI Center	Attended - Named User RPA Developer - Named User	5 of 50	Citizen Developer - Named User RPA Developer Pro - Named User	5 of 5	Connect your first Robot
() Help					Head over to the resource center for more useful links to get you started.
4.550.00		AT	TESTATIONS FOR CORE PLATFORM SOC 2 TYPE 2, ISO/IEC 27001 AND ISO 9001		



THE UIPATH BUSINESS AUTOMATION PLATFORM

Operate Insights Test Manager Orchestrator Automation Ops Automation Cloud Automation Suite

Ui Path[®] Automation Suite

\bigcirc

Full platform - Single install in cloud, on-prem Linux VMs, or on bare metal server

郃

Portal access to all services and integrations

Host multiple organizations on one infrastructure

 $\{ \widehat{\boldsymbol{\boldsymbol{\zeta}}} \}$

Supported by UiPath end-to-end

 $\langle\!\!\langle\!\rangle\!\rangle$

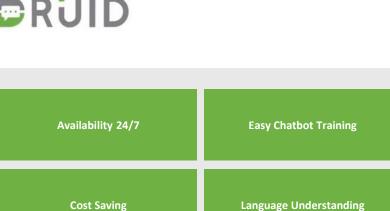
Kubernetes infrastructure and tools embedded, or deploy on your current AKS/EKS cluster

GA	UiPath [®] Automation Suite				DefaultTenant 💙
Home J Orchestrator	Good afternoon, Geoff Anderson Orchestrator Services				Design your workflows in UiPath Studio Build your automation project in
4= Actions	DefaultTenant Last Updated: 2 hours ago				UiPath Studio, our complete solution for application integration. Learn more
Automation Hub Hub Apps	License Allocation Users Robots & Services			L ^a	Download Studio
Processes	Attended - Named User	0 of 14	Attended - Multiuser	0 of 15	Connect your first Robot
Test Manager	Citizen Developer - Named User	0 of 15	Citizen Developer - Multiuser	0 of 15	workflows built in Studio. Learn more
AI Center	RPA Developer - Named User	0 of 15	RPA Developer - Multiuser	0 of 15	Head over to the resource center for more useful links to get you started.
	Automation Developer - Named User	0 of 15	Automation Developer - Multiuser	0 of 15	
	Tester - Named User	0 of 15	Action Center - Named User	0 of 15	
Automation Store	Action Center - Multiuser	0 of 15	Insights Designer User	0 of 14	
(2) Help					

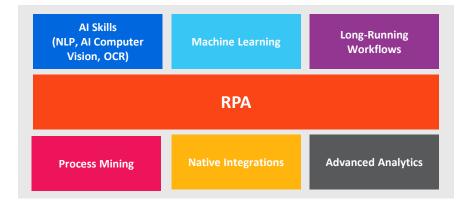


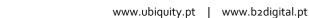
RPA Integrated with Conversational AI





00

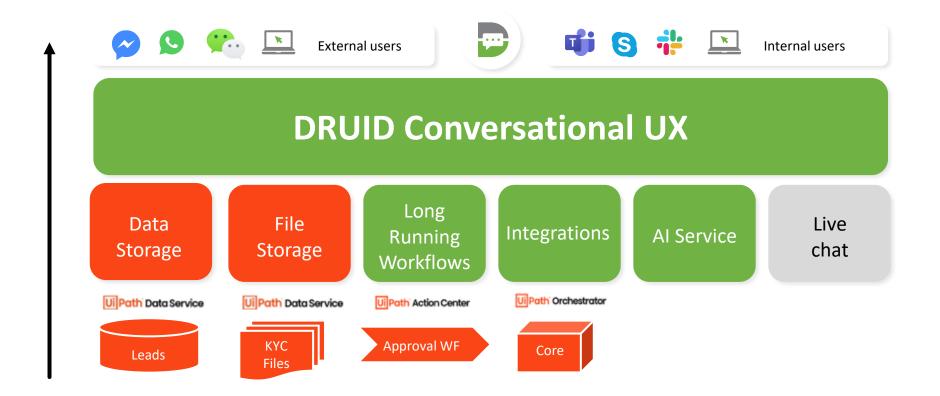








RPA Integrated with Conversational AI







The Benefits of Conversational AI

Full Integration with RPA

It integrates with multiple applications, ensuring the entire automation stack, enabling the creation of full conversational apps.

\checkmark

 \checkmark

Fastest Time to Value

Designed for business productivity with maximum scalability and custom development.



 \checkmark

Accessible to All

Open AI architecture, perfectly integrable with third-party business technologies and systems.

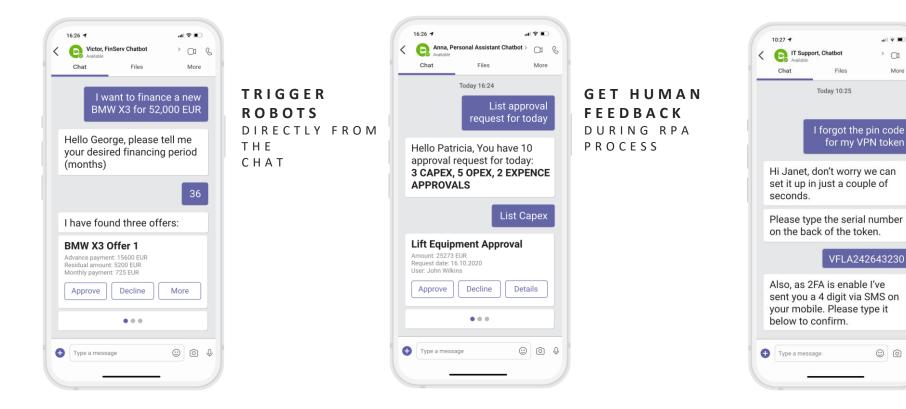
Low Total Cost of Ownership

The centralized management, measurement, governance, and security you demand.





Conversational AI: DRUID Platform



ASK FOR STATISTICS FROM UIPATH ORCHESTRATOR

) DI C

More

004





Conversational AI: DRUID Platform

DRUID is a complete platform that enables the creation of conversational business applications and intelligent virtual assistants that perform business tasks.



Designed for enterprise productivity with maximum scalability and customized development.



Library with over 500 conversation templates covering any automation use case, by industry, function, and process.



 \checkmark

Proprietary NLU technology with pre-built models and native support for over 50 languages.

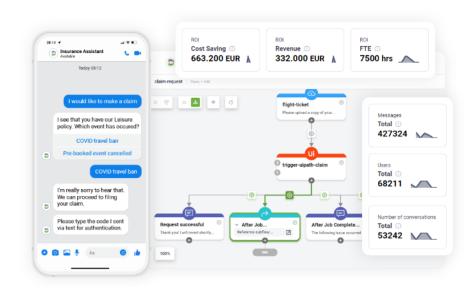
Privacy and security using the same code across different deployment types (cloud, hybrid, on-prem with Kubernetes HA).





Conversational AI: How Does it Work?

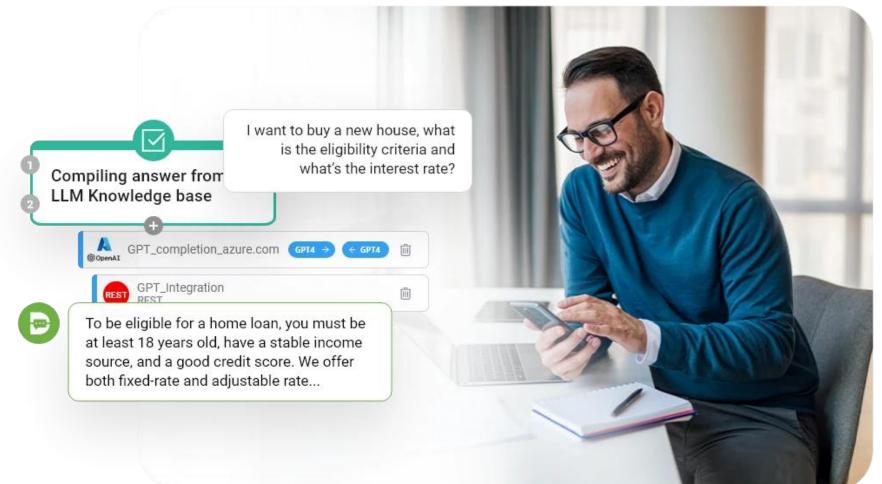








Conversational AI: How Does it Work?







Online Store Automation

Automated Online Store Process

Starseed robots collect orders from the Starseed Portal.

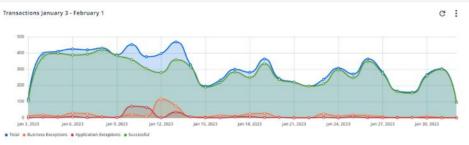
- After validating the data and applying rate and discount calculations, the orders are automatically entered into the Kroll ERP for coverage details.
- Once this step is complete, the robot updates the order status in the Starseed Portal.
- This is a continuous process, meaning the robot processes orders in real time as soon as customers place them.



*** STARSEED**

Robots working 24/7

2









Online Store Automation

Procurement Processes

Ubiquity has successfully integrated Robotic Process Automation (RPA) into IKEA's Portugal internal request and procurement processes.

This integration has streamlined workflows, reduced processing times, and minimized human error.

As a result, IKEA's workforce has been reallocated to more strategic, value-added activities, fostering innovation and enabling better decision-making.



1530001ProcessesTransactions per dayRobot working 24/7

M2 Dumbar	Orden Ord			A Inchastory		. Destured f		i i
M3 Purchase	e Order. Ope	en Lines - PPS			100 A	y Ponugai a	5A	
Acções 👻 Opções	Relacionado -	Ferramentas -	₽. R. Z. I	a pla c	2. 0 .:			
Panel Header			:					: :
Narehouse	02E POR	022 BeF Production and	Purchase		:	:	:	: :
Supplier:	10063	JMM Goncalves, L	da		:	:	:	
PO no:	1400001015	10	Status:	06	/ 06			
tem number:	NI5460A2	Consuma	ible lab material	:	:	:	:	
1								
	- i - 📕	M3 Texto					- ×	
Details			•		PT	•		
Reg delivery dt.	190524	Bloco de texto		leioma				mn.
Order aty bU/M:		Nome		linterno/extern	internalexterno	Ŧ		
Purchase price:		ORCAMENIO: LINE 1						
Purch price gly:		REQUISITANTE: FAU UNIDADE: 022		IGATORIO MENCI	ONAR NA GT/FD)			
Discount:	0.00	CENTRO DE CUSTO:	35200	1	:	:		
External charge:					•••••			•••••••••••••••••••••••••••••••••••••••
internal charge:		1			:	:	:	
Durrency:	EUR Eur	1	1			:	1	
- unency.	EUR EU					:	1	
			:	:	:	:	:	
Advised qty:							:	
Received qty:		:	:		:	:	:	: :
Rejected qty:	:	1	1	1	1	:	1	
nvoiced qty:	:	1	:	1	1	:	:	: :
ast act date:								
1		1			1	:	1	
	:	1	1		:	:	:	
	-			-		:	-	
	-	<u> </u>	-	-			115	
		<< Anti	erior Segu	inte >>	Sair A	ctualizar Bi	sco de lexite	
:		1	1	1	20190502/20	190502 / RA_PTPC	0R01 ()	: :
1		1	1	1				: :
					1.1		1	





Customer Operations Automation

Customer Operations

Before automation, Vodafone Portugal's customer operations were entirely manual and expanding rapidly.

To scale production capacity without increasing operational costs—while maintaining high-quality results and meeting service-level expectations— Vodafone implemented automation to reduce the time spent on each request. **O**vodafone

5 Utomated Processes

Managed Processes

30+

50% Operations Cost Reduction

Accuracy in Tasks Process (error-free)

100%

This allowed us to reduce unitary operational costs, increase human production capacity without increasing their effort (the same team can produce more in the same hours of work), and have a scalable solution by easily adding or removing RPA licenses. On average, we automated 50% of each of the 5 processes in scope, resulting in a 50% reduction in costs and duration, which allowed us to release resources in the team without having to recruit new members. **Wodafone Portugal, Customer Operations Team**

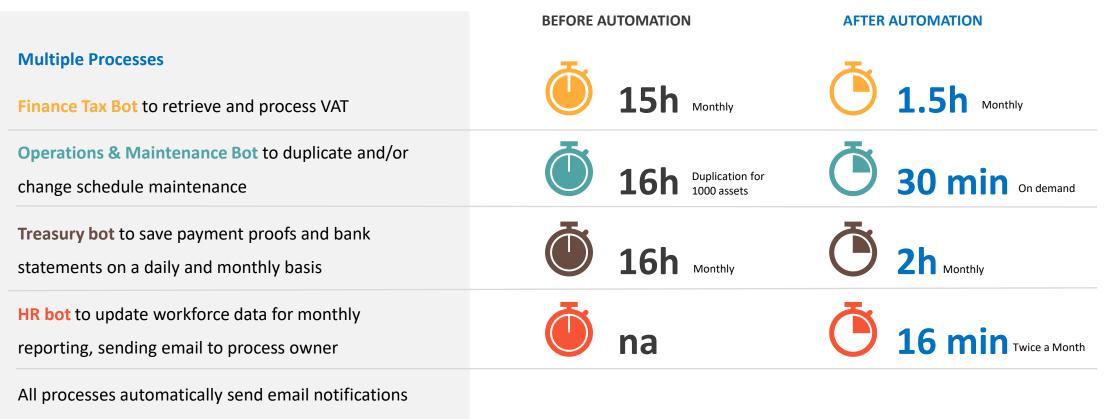




www.ubiquity.pt | www.b2digital.pt

Enterprise Automation

voltalia



to process owners with process status.





www.ubiquity.pt | www.b2digital.pt



Electronic Stevedoring Platform

THE CHALLENGE:

While managing the stevedoring work at the 9 ports, ENAPOR was using manual processes leading to unnecessary travel and waiting queues at each port; attendance and absence control issues, and difficulties in monitoring the complete process.

THE SOLUTION:

B2Digital implemented an Electronic Stevedoring System at ENAPOR to enhance transparency in stevedoring operations and optimize process management and resource allocation. Ubiquity digitized the entire process, eliminating waiting queues and unnecessary travel for stevedores. The solution offers greater control over HR operations, including SMS notifications and comprehensive process monitoring through detailed dashboards. The system efficiently manages nine ports, each with unique requirements.

😍 Estiva Eletrónica	× +												
← → C ▲ Inseguro Apps M Gmail 🚱 jorgeni			de Caratana 🗸 Main de	u Familas Da 💧 Kar		- it 🔗 Malance Pla	n Danka 🔹 Malana	Carrie Da 🖉 (C.D.	te Constat 🗖 C		0013	🛛 🗅 🗅 🗯 🕖	
	seroigadiq 🛐 ooog	pe calendar 🧿 ooog	re contacts 😼 ubiqui	y service be 👽 sine		urt. U Holmes Pla	e Portu 🚹 Malson -	ooge un. 🚹 oo n	ra - Google S 📊 G	coogle	-	>> Outros marcad	26
Enapor											# 🕘	Utilizador Teste 🛛 🗔	
Dashboard	Requisições												
Escalas de navios													
Requisições	SSTATU	ISID IGUAL ESTIVA REQUISIT	TADA OU SSTATUSID IGU	AL ESTIVADORES ALOCA	ADOS PARCIALMENTE								
✓ Confirm. de Presenças													1
	Porto	Número req.	Data/hora	Entidade destino	Pasta	Núm. escala	Navio	Contramarca	ETA	ATA	Núm. ternos	Estado estiva	
, RH <	PPRAIA	RSE2021000006	2021-01-22T15:27:0	0 ENAPOR		RAI202000376	DOMINICA		2020-12-14T22:00:0	0 2020-12-14T22:00	00 1	Estiva requisitada	
≓ Integrações <	PPRAIA	RSE2021000005	2021-01-22T15:26:0	0 ENAPOR		RAI202000381	PRAIA D' AGUADA		2020-12-23T08:00:0	0 2020-12-23T07:57	00 1	Estiva requisitada	
👫 Configurações <	PPRAIA	RSE2021000004	2021-01-22T15:10:0	0 ENAPOR		RAI202000384	KARSNES		2020-12-29707:00:0	0 2020-12-29708:00	00 2	Estiva requisitada	
Administração <	PPRAIA	RSE2021000003	2021-01-22T15:05:0	0 enapor		RAI2021000003	AVILA		2021-01-19T16:00:0	10	3	Estiva requisitada	
	PPRAIA	RSE2021000002	2021-01-20T09:00:0	0 Enapor		RAI2021000003	AVILA		2021-01-19T16:00:0	10	1	Estiva requisitada	
	PPRAIA	RSE2020000517	2020-12-23T15:00:0	0 Enapor		RAI202000381	PRAIA D' AGUADA		2020-12-23T08:00.0	0 2020-12-23707:57	00 1	Estiva requisitada	
	PPRAIA	RSE2020000516	2020-12-23T14:00:0	0 Enapor		RAI202000381	PRAIA D' AGUADA		2020-12-23T08:00.0	0 2020-12-23T07:57	00 1	Estiva requisitada	
	PPRAIA	RSE2020000515	2020-12-23T11:00:0	0 Enamar - Sociedade	1	RAI202000380	BOAVISTA		2020-12-23T10:30.0	0 2020-12-23710:15	00 1	Estiva requisitada	
	PPRAIA	RSE2020000514	2020-12-15T13:29:0	0 ENAPOR		RAI202000379	KARSNES	CTM2020000246	2020-12-15T14:00:0	0 2020-12-15T14:00	00 1	Estiva requisitada	
A	PPRAIA	RSE2020000511	2020-12-15T10:31:0	0 Enapor		RAI202000376	DOMINICA		2020-12-14T22:00:0	0 2020-12-14T22:00	00 1	Estiva requisitada	
	PPRAIA	RSE2020000513	2020-12-15T10:00:0	0 ENAPOR		RAI202000377	RAQUEL S		2020-12-14T19:00:0	0 2020-12-14T18:40	00 3	Estiva requis	2
Enapor	PPRAIA	RSE2020000512	2020-12-14T21:00:0	0 ENAPOR		RAI202000377	RAQUEL S		2020-12-14T19:00:0	0 2020-12-14T18:40	00 3	Estiva rec	l
Portos de Cabo Verde	PPRAIA	RSE2020000510	2020-12-14T16:48:0	0 ENAPOR		RAI202000375	LAGOA	CTM2020000245	2020-12-14T15:30:0	0 2020-12-14T15:30	00 1	Estiva o	
	PPRAIA	RSE2020000509	2020-12-14T15:28:0	0 teste		RAI2020000378	BLUE CLIPPER		2020-12-17701:00:0	10	2	Estiva n	
													AWARE





Self-Service Beer Sale



THE CHALLENGE:

Super Bock Group wanted to implement a consumer-focused solution – BeerExperience - to enhance the brewing experience and allow users to pour and enjoy their beer in a self-service station in one of the most touristic places in Porto.

THE SOLUTION:

B2Digital integrated multiple technologies to develop BeerExperience, a modular autonomous system combining sensors, automation, and interactive multimedia. The system is accessible via one-time tickets or a prepaid card, offering an engaging and immersive experience. Beyond user interaction, BeerExperience provides real-time sales data for valuable marketing insights. The project incorporated remote management and monitoring, IoT control, advanced analytics, and multiple payment systems, ensuring seamless integration with customer systems such as CRM, BI, and more.







Accelerate your Digital Transformation

Optimize. Automate. Succeed.

UBIQUITY

🔵 B2Digital

www.ubiquity.pt | www.b2digital.pt